

COLORPLUS® TECHNOLOGY SUPPLEMENTAL CLEANING METHOD

NOVEMBER 2018

TECHNICAL BULLETIN #28



This supplement is being provided as additional guidance for removing tough stains such as clay, gypsum and cement based mortar dust that remains on ColorPlus products after [Technical Bulletin #20 \(Cleaning James Hardie® siding\)](#) has been utilized.

Note: Not to be used on James Hardie primed products

Prior to proceeding with the method outlined below, the following requirements shall be met:

- For best results, this action should be taken as soon as possible (within 10 days) of installation on James Hardie ColorPlus Technology products.
- [Tech Bulletin #20 Cleaning James Hardie® siding](#) has been followed, yet tough stains still remain.

Spot clean as needed – do not apply the cleaner unnecessarily to siding that does not require additional cleaning.

Working area should be adjusted to accommodate drying times which can vary based on factors such as sun exposure, air temperature, siding color and other factors.

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| Tools | <ol style="list-style-type: none"> 1. Soft cloth. 2. Soft brush (horsehair or siding brush with polyfiber bristles). <i>Caution: Do not use hard brush (for example: scrub brush or an abrasive scrub sponge) which could damage the finish or siding.</i> 3. Spray bottle or bucket for applying cleaner. 4. Garden hose for rinsing. |
| Cleaners | <p>A. NorthStar® House Wash Concentrate by Northern® Tool + Equipment. Diluted to 1 part cleaner to 12 parts water (approx. 1 quart cleaner to 3 gallons water).</p> <p>OR</p> <p>B. Mighty Boss™ by Zoom Cleaning Products. Diluted to 1 part cleaner to 12 parts water (approx. 1 quart cleaner to 3 gallons water).</p> <p>Do not exceed the concentrations listed above.</p> <p><i>Caution: During cleaning, always follow the cleaning product manufacturer's recommendations for personal protection, which may include using appropriate gloves and eye protection. Protect any nearby plants or landscaping from overspray.</i></p> |
| Direction | <ol style="list-style-type: none"> 1. Spray or brush the cleaner onto the affected area. 2. Gently clean the siding with the soft brush or wet soft cloth in the direction of the grain/texture. Use care not to push too hard against product surface. 3. Continually rinse the area until all of the cleaner has been washed off of the siding. Do not allow the cleaners to dry on the siding. 4. Let the cleaned area dry. |

Horse Hair Brush



Siding Brush



IMPORTANT!

Low pressure water spray, a soft bristle (nonmetal) brush is most suitable for cleaning fiber cement products. If using a pressure washer, care must be taken to ensure that the water stream does not damage the surface of the siding. Using wide fan tips that are kept a minimum of 6 feet from the wall and at pressures under 1500 psi will minimize the chance of damaging the siding.

Sand blasting can damage the fiber cement surface and is not recommended.

Acid washing can damage the fiber cement surface and is not recommended.

Note: Damage to siding arising from improper cleaning or maintenance may not be covered by the James Hardie warranty.

IMPORTANT: Failure to follow James Hardie written installation instructions and comply with applicable building codes may violate local laws, affect building envelope performance and may affect warranty coverage. Failure to comply with all health and safety regulations when cutting and installing this product may result in personal injury.

DESIGN ADVICE: Any information or assistance provided by James Hardie in relation to specific projects must be approved by the relevant specialists engaged for the project eg. builder, architect or engineer. James Hardie will not be responsible in connection with any such information or assistance.

Product warranties, safety information and additional installation information are available at jameshardiepros.com



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